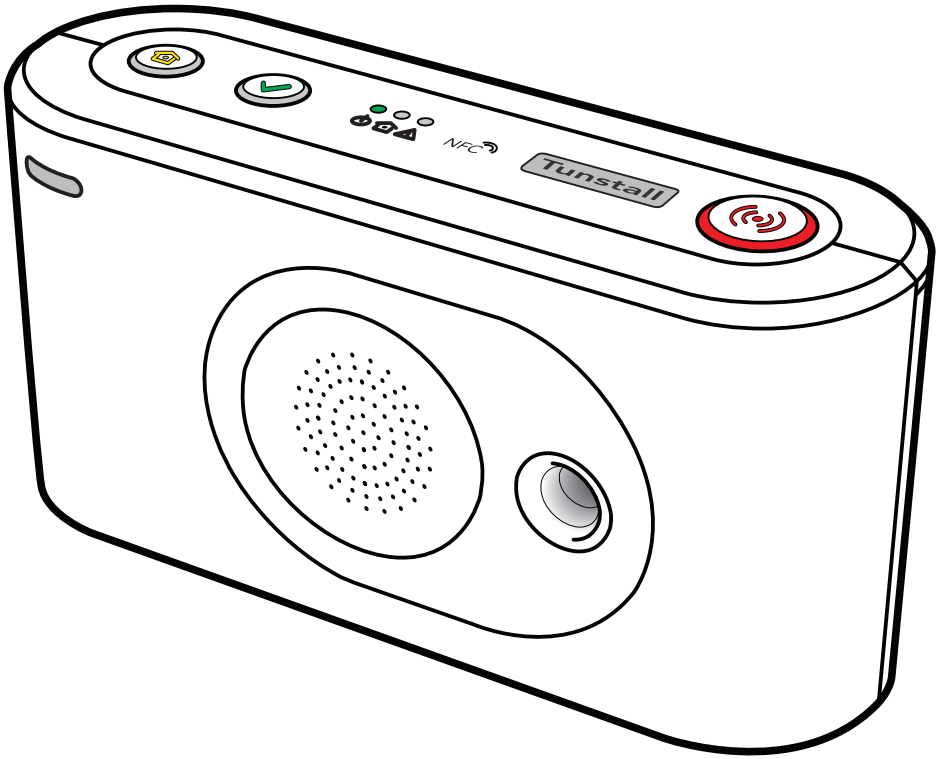
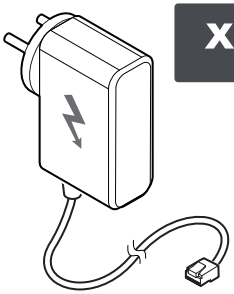
Lifeline Digital
Quick Install Guide

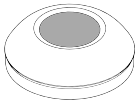


Lifeline Digital Package



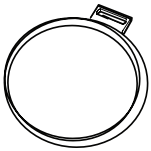
x1

Power Cord



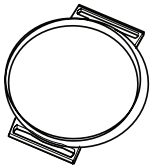
x1

TX4 Pendant



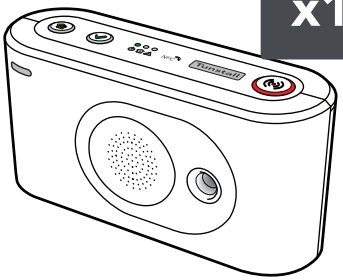
x1

Pendant Holder - Neck



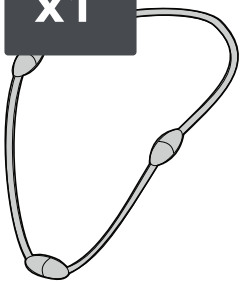
x1

Pendant Holder - Wrist



x1

Lifeline Digital

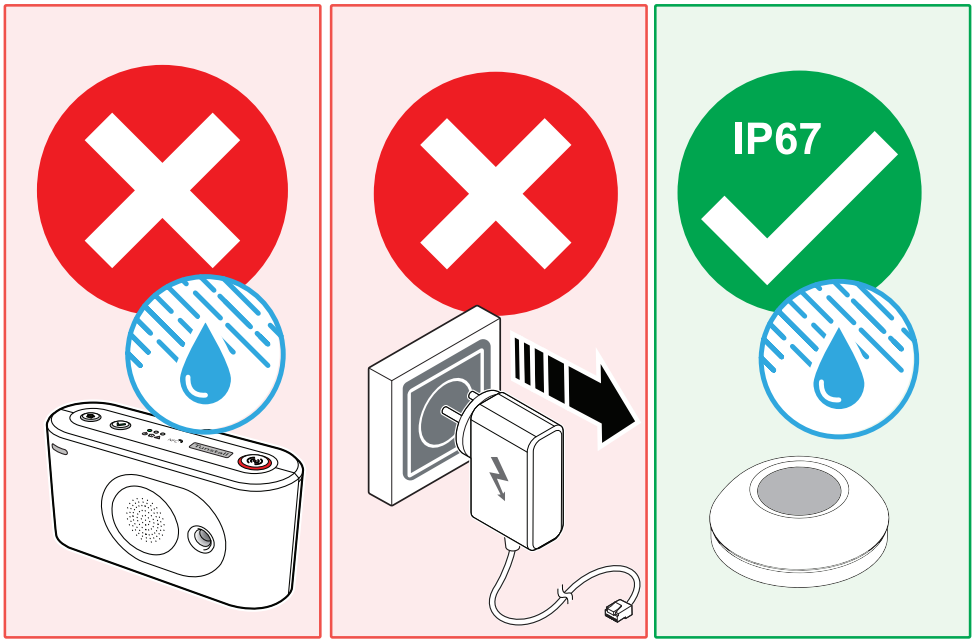


x1

Neck Cord

x1

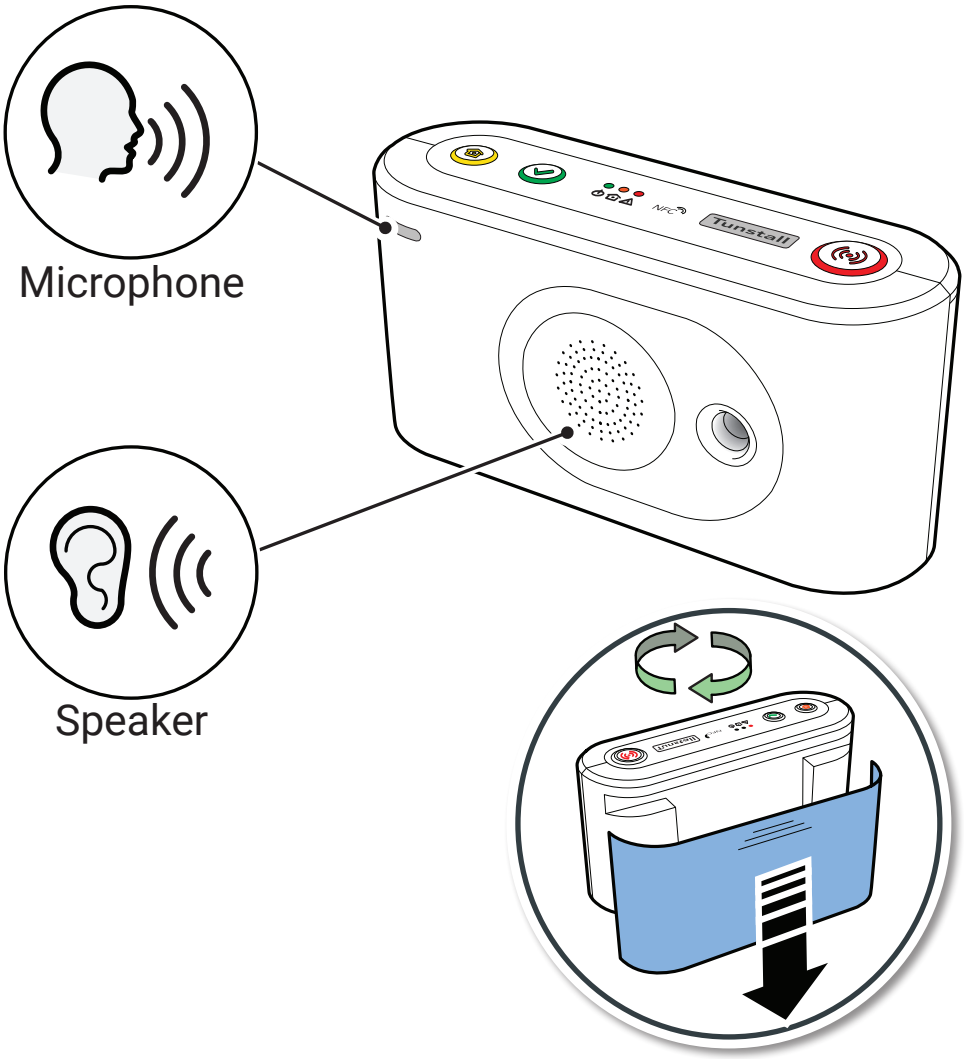
Wrist Strap

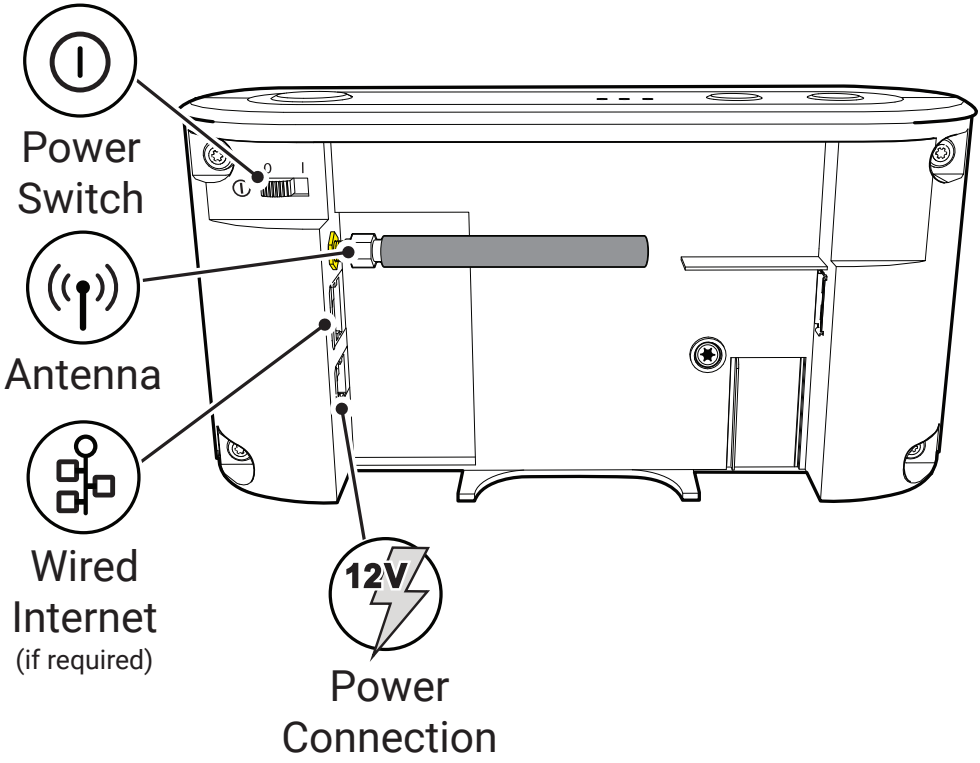


Do not get the Lifeline Digital wet

Please avoid unplugging the Lifeline Digital

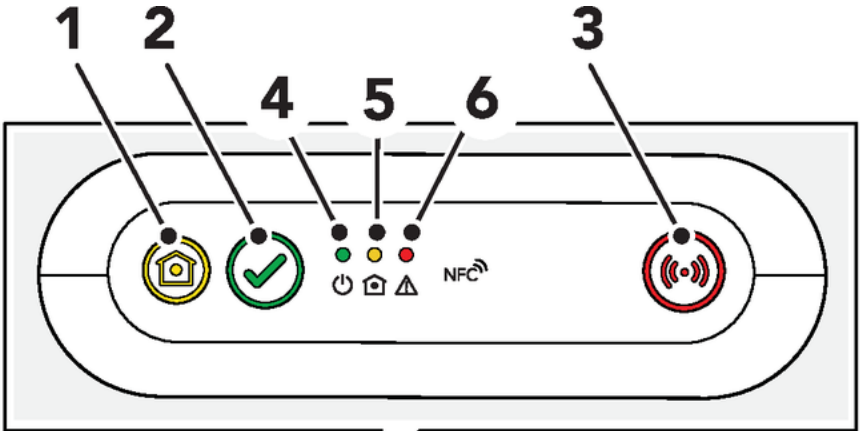
The TX4 pendant is water-resistant


Microphone
Speaker
NFC
Tunstall


Power
Switch
Antenna
Wired
Internet
(if required)
12V
Power
Connection

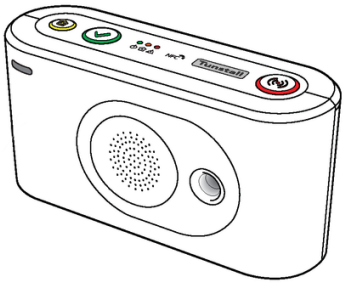
Lifeline Digital Buttons and LEDs

1. Yellow Extra button
2. Green Cancel button
3. Red Alarm button
4. Green LED indicator
5. Yellow LED indicator
6. Red LED indicator



Installing the Lifeline Digital

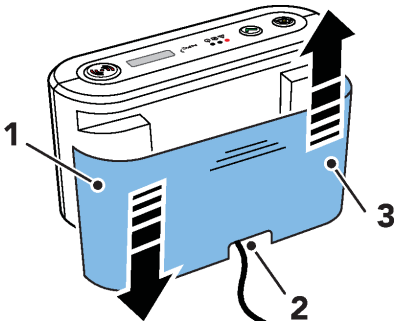
Fig. 1



1. Place your new Lifeline Digital (LLD) in a convenient indoor location away from heat sources and direct sunlight

2. Ensure the device is placed upright as pictured (Fig. 1)

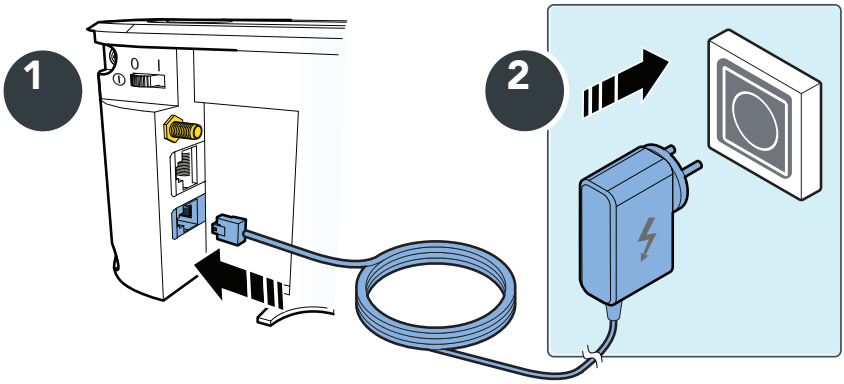
Fig. 2



3. Slide the back cover off the LLD (Fig. 2)(1)

4. Insert the power cable into the LLD (Fig. 3)(1) and plug the power cable into the wall socket and turn it on (Fig. 3) (2)

Fig. 3

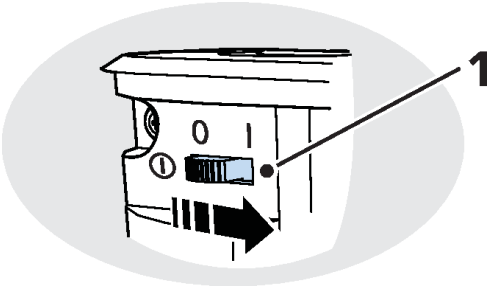


5. Turn the On/Off switch (Fig. 4)(1) on the back of the LLD to the On (I) position

   a. The green and yellow LEDs flash rapidly during startup

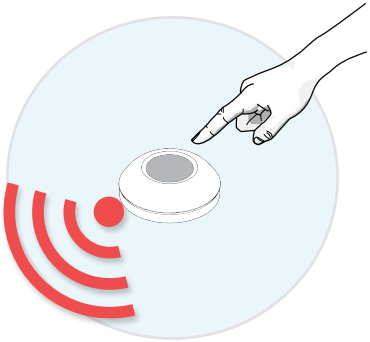
   b. The green LED stays on when the device is ready

Fig. 4



6. Remove the wearable pendant from the box and attach the preferred wearing option

   a. See the following Pendant Option sections for instructions on setting up your preferred wearing option



7. Please test your pendant by pressing the pendant button for 1-2 seconds

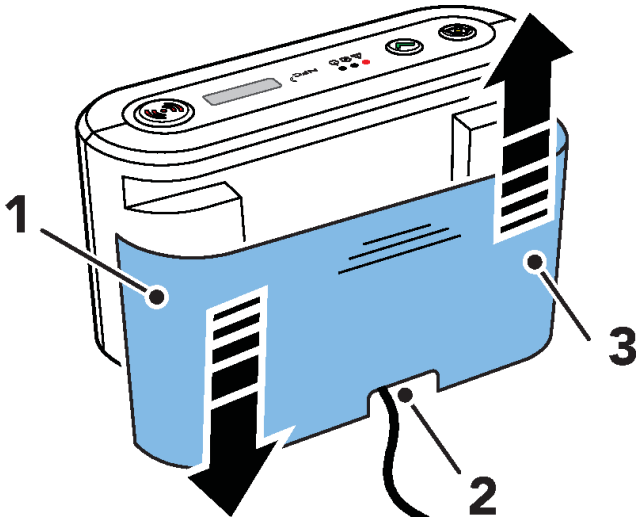
   a. The LLD will initiate a call to the Tunstall Monitoring Centre

8. When an operator speaks to you via the LLD let them know you are testing your new alarm unit

9. If when testing the pendant your alarm does not connect you to the monitoring centre or any of the LED lights are flashing, attaching an extension antenna may resolve the problem. If one has been included in the box attach it as per the Attaching an Extension Antenna instructions, if this does not resolve the problem or you do not have an extension antenna call Tunstall's Customer Service Team on 1800 603 377

10. After completing the test call slide the back cover on (Fig. 2)(3) to the LLD ensuring the power cable runs through the cable slot (Fig. 2)(2)

Fig. 2



TX4 Pendant

Your pendant is wirelessly connected to your Lifeline Digital and enables you to generate a call for help from anywhere in your home or garden.

The pendant should be worn at all times and can be worn around the neck or on the wrist using the attachments supplied.

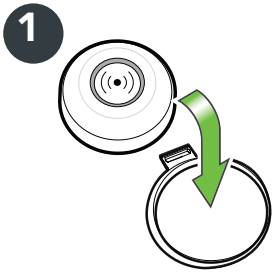
The pendant is water resistant (to IP67 standard) up to 1m. It can be worn in the shower, however wearing it in the bath should be avoided where possible.

LED indication on the pendant

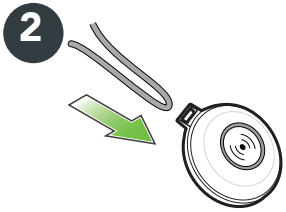
When pressed, the red LED on the pendant will light up to indicate activation. The green LED will light up when the Lifeline Digital base unit has received the signal from the pendant.

If the red LED flashes when pressed, this indicates that the pendant battery is low and should be replaced.

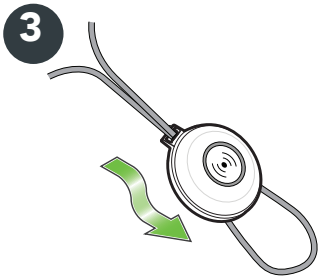
Pendant Option - Neck Cord



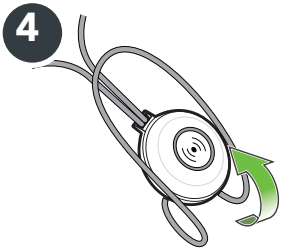
Insert the pendant into the holder
(if not already inserted)



Thread the cord loop through the top of the holder

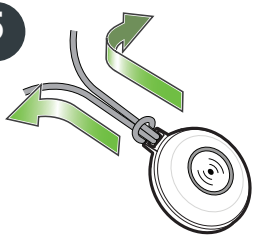


Pull the cord loop through

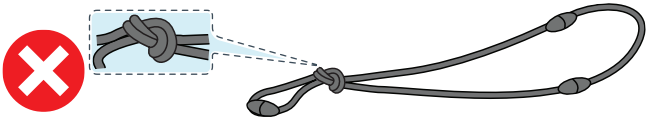


Bring the cord loop back up and over the remaining cord

5



Pull the cord tight to create a simple hitch knot



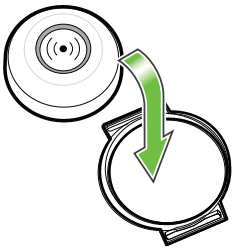
Ensure the cord is not tangled or knotted elsewhere

6

Your pendant is now ready to wear

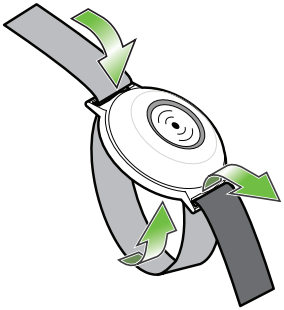
Pendant Option - Wrist Strap

1



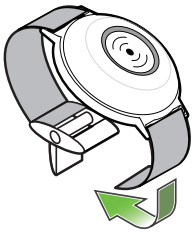
Insert the pendant into the holder
(if not already inserted)

2



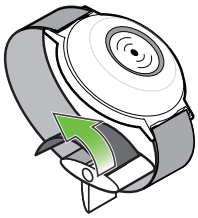
Thread the wrist strap through each side of the holder, sitting behind the pendant

3



Take the loose end of the strap and insert it into the clasp

4



Ensure the loose end is securely threaded through the clasp, and close to lock in place

5

Your pendant is now ready to wear

Lifeline Digital - Extension Antenna

An extension antenna is a short antenna designed to be used inside the home to boost the Lifeline Digital's ability to receive a cellular signal.

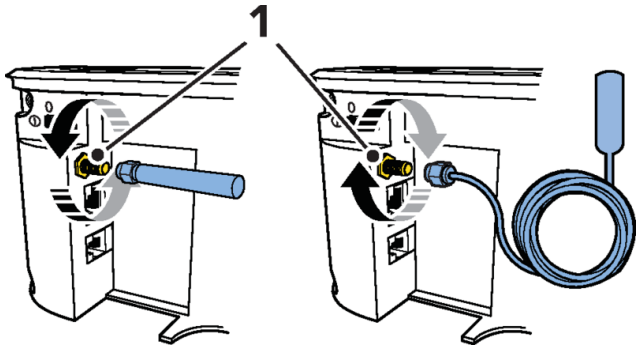
If when testing the pendant your alarm does not connect you to the monitoring centre or any of the LED lights are flashing, attaching an extension antenna may resolve the problem.

If one has been included in the box attach it as per the instructions, if this does not resolve the problem or you do not have an extension antenna call Tunstall's Customer Service Team on 1800 603 377.

Attaching an extension antenna
(optional - not supplied)

If required, connect the extension antenna:

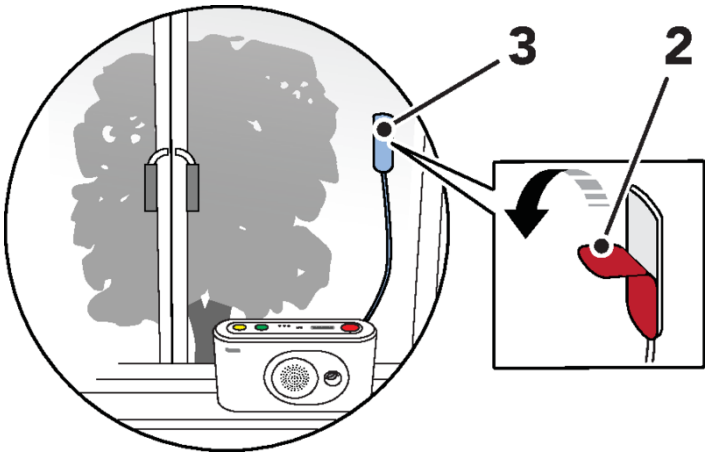
1. Unscrew the stub antenna from the antenna connector (1).
2. Screw the antenna cable onto the antenna connector (1).



3. The correct positioning of the antenna is very important. To maximise the signal, it is best to fully unwind the antenna cable and position both the alarm and antenna in an open area with clear line of sight outside e.g. near a window.

4. When installation, configuration and testing is completed, remove the adhesive cover from the back of the antenna (2) and fix the antenna in the selected location (3). The location must be:

   - A non-metallic surface
   - Indoors, the antenna is not water-resistant



Please complete your client information form and return it to Tunstall.

You can access the full user guide here:
https://www.tunstallhealthcare.com.au/lifeline-digital-user-guide
or scan the QR code on the back of your alarm.

If you have any questions or concerns please contact Tunstall:

AUS 1800 603 377 **NZ** 0800 488 678

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