Tunstall

Umps Link

What is it?

The Umps Link offers a stylish personal alarm that provides seamless safety in the home, and works in harmony with a person's life.

The Umps Link was created by team of innovators passionate about making care at home seamless. It's designed to support people's independence at home, enabling them to get emergency support at any time.

Who is it for?

The Umps Link is designed for anyone living independently who needs the peace of mind that help is always available.

How does it work?

When activated, the Umps Link Hub will raise an alert to Tunstall's 24/7 Customer Care Centre.

A real person will dial back through the Hub and provide any support required. This could be as simple as connecting you with a loved one, or dialling an ambulance if it's an emergency.

The Umps Link Pendant has been designed to avoid accidental activations. However, if you do accidentally activate your personal alarm you can cancel the alert within 10 seconds by pressing the cancel button on the Umps Link Hub. Alternatively, you can just let one of our friendly operators know you accidentally activated your alarm!

Features

- **Works anywhere at home or in the garden:** You can activate your Pendant while gardening, taking the bins out or checking the mail, with a range of up to 100 metres from the Hub.
- **Safety with comfort and style:** Only 9mm thick and weighing just 14 grams, the pendant is comfortable to wear all day. And with interchangeable cases, you don't need to compromise style to feel safe at home.
- **Connectivity you can rely on:** The Umps Link has its own in-built mobile connection, so you don't need to connect it to WiFi.
- **Always on:** The Umps Link high capacity battery provides 40 hours of backup power in the event of a power outage.

Specification

Technical

Dimensions:
160mm x 160mm x 44mm

Weight:
601g

Backup battery:
Lithium Ferrite Phosphate 3.2V 3000 mAh (continually internally charged). Do not attempt to replace the battery yourself. RISK OF EXPLOSION IF BATTERY IS PIERCED OR REPLACED BY AN INCORRECT TYPE.

Battery life:
40 hours

Power adapter:
Mains power: 120V-240VAC 50/60 Hz.

DC output: 9V 3.35A

Cellular connection:
LTE 4G

Wireless connections:
Wi-Fi 802.11 b/g/n (2.4 GHz) (for future use)

Bluetooth/Zigbee (for future use)

External connections:
DC power adapter with 1 m cable.

SMA connector for external LTE antenna (optional).

Ethernet IPv4 (intended for Umps use only)

Pendant frequency:
915 MHz (LoRa)

Pendant dimensions:
30.9 mm x 51.9 mm x 9.4 mm

Pendant weight:
14 g (without lanyard)

Pendant battery:
3V Lithium CR2430 enabling 2 years of operation or 4,000 activations. The battery cannot be replaced.

Environmental Data

Temperature:
Operating temperature (to perform to full specification) = 0°C to 50°C, storage = -10°C to 55°C

Humidity:
Operating relative humidity (non-condensing to perform to full specification) = 0 to 90%, storage relative humidity (non-condensing) = 0 to 93%

Standards

EMC:
EN 55032

Safety:
IEC 62368-1

Radio:
EN 300 330

AS/NZS 4268:2012 + A1:2013

PERS:
AS4607:1999

Pendant:
IP67 (IEC60529)

EN 62209-2

ARPANSA RPS S-1

Design manufacture:
ISO 9001:2015

Tunstall Australasia Pty Ltd is a member of the Tunstall Group.

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